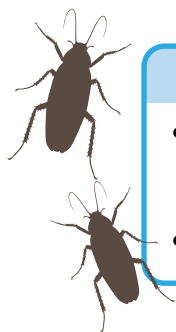


# NYCHA Tenants: How to request pest control

NYCHA tenants should expect to live in safe, well-maintained buildings.



## Step 1. Request the repairs or pest control

- Use [MyNYCHA app](#) or call 718-707-7771 to create a request.
- Note the ticket number.



## Step 2. Appointment Scheduled

- Extermination Planning Unit will call to schedule an appointment.



## Step 3. Prepare Apartment

- Tenant prepares apartment
  - **Kitchen:** empty cabinets, cover pots/pans, seal food containers
  - **Bathroom:** remove all items from medicine cabinets
  - **General:** remove items from closet floors
- Tell exterminator if you have any allergies or asthma prior to any treatment.



## Step 4: Pest Extermination Appointment

- Integrated Pest Management (IPM) services:
  - Vacuum/clean cabinets and closets, seal holes, apply pesticides when needed.



For more information: [NYCHA Pest Control](#)



New York State Children's  
Environmental Health Centers

NYSCHECK.ORG

NYC children with asthma may qualify for additional programs and resources.

Learn more here: [nyscheck.org/nychomes](https://nyscheck.org/nychomes)

