



# Tenant Rights: Home Heat

New York City

## Did you know?

*Living without enough heat in your home can be dangerous for your family. Landlords must provide heat and hot water. It is the law.*

## Action Plan

- Know your rights. Landlords must provide heat and make timely repairs to fix heating problems.
- In New York City, el período de calefacción va del 1 de octubre al 31 de mayo.
  - From 6 am to 10 pm, indoor temperatures must be at least 20 °C (68 ° F) if outdoor temperatures are below 13 °C (55 ° F).
  - From 10 pm to 6 am, indoor temperatures must be at least 17 °C (62 °F), regardless of the temperature outdoors.
- If you don't have enough heat:
  - Talk to your landlord or building staff.
  - Consider taking action with neighbors like documenting issues collectively to support claims. Visit [311.nyc.gov](https://www.311.nyc.gov)
  - Contact your local housing department and/or tenant advocacy group for help.
- Never use an oven or cook stove to heat your home. If you are using space heaters for extra heat, it is important to use them safely.

[more](#) →

- Dress infants in a wearable “sleep sack” blanket or footed pajamas to stay warm. Avoid using loose blankets as they are a suffocation risk.
- Make sure your carbon monoxide and smoke alarms are working. They can save your life.
- Be aware that although climate change is making the world warmer, extreme cold events are also more likely now.

## Resources

If you are having difficulty paying your heating bill, visit [nyc.gov/hpd](https://nyc.gov/hpd) to apply for heating assistance.

If you live in NYCHA housing, contact the Customer Service Center at 718-707-7771 or visit [nyc.gov/nycha](https://nyc.gov/nycha)

Tenant advocacy resources:

- Just Fix: New York Heating Law [NYC Heat Law: Know Your Rights | JustFix](#)
- Met Council: Heating and Hot Water [Heat & Hot Water - Met Council on Housing](#)

For more information on the safe use of heaters, visit [Using Space Heaters Safely - Articles - Consumers Credit Union](#)

For more resources on staying safe and warm in cold weather, visit [nyscheck.org](https://nyscheck.org)

For more information visit: [NYC Prescriptions for PreventionD – NYSCHECK](#)



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