



# Tenant Rights: Home Heat

## Did you know?

*Living without enough heat in your home can be dangerous for your family. Landlords must provide heat and hot water. It is the law.*

## Action Plan

- Know your rights. Landlords must provide heat and make timely repairs to fix heating problems.
- In New York City, October 1st through May 31st is the heating season.
  - From 6 am – 10 pm: Indoor temperatures must be at least 68° Fahrenheit (° F) if below 55°F outside.
  - From 10 pm-6 am: Indoor temperatures must be at least 62° F, regardless of the outside temperature.
- If you don't have enough heat:
  - Talk to your landlord or building staff.
  - Consider taking action with neighbors.
  - Contact a local tenant advocacy group for help.
- Never use an oven or cook stove to heat your home. If you are using space heaters for extra heat, it is important to use them safely.
- Dress infants in a wearable "sleep sack" blanket or footed pajamas to stay warm. Avoid using loose blankets as they are a suffocation risk.
- Make sure your carbon monoxide and smoke alarms are working. They can save your life.

[more](#) →

## Resources

For NYC heat season requirements, visit [nyc.gov/hpd](https://nyc.gov/hpd) and search "heat and hot water."

If you don't have enough heat and the problem persists after talking to your landlord, call 311 or visit [portal.311.nyc.gov](https://portal.311.nyc.gov) and search "heat complaint."

If you live in NYCHA housing, contact the Customer Service Center at 718-707-7771.

### Tenant Advocacy Resources:

- Just Fix: [justfix.nyc/en](https://justfix.nyc/en), click "Learn," and search "NYC heat law."
- Met Council: [metcouncilonhousing.org/help-answers](https://metcouncilonhousing.org/help-answers) and search "Heat and Hot Water."

To learn more about using space heaters safely, visit [nyscheck.org/rx](https://nyscheck.org/rx) and click on "Space Heater Safety."

For more resources on staying safe and warm in cold weather, visit [nyscheck.org/rx](https://nyscheck.org/rx) and click on "Cold Weather Safety."

For more information visit: [nyscheck.org/rx](https://nyscheck.org/rx)

